

PRIVACY POLICY

Wealth Hub Pte Ltd (WHPL) complies with the Singapore Personal Data Protection Act 2012 ("PDPA") and all the associated guidelines as may be issued from time to time by the Personal Data Protection Commission ("PDPC"), Singapore.

Collection

For the sole purpose of carrying out WHPL businesses which include a variety of products and services, you may be required to provide personal data such as, but not limited to your name, gender, age, race, religion, occupation, qualifications, contact details, identification number, mailing address, photographs, etc.

We use cookies on our website to provide a user experience that is more tailored to the individual. To decline cookies at any time, simply adjust your browser settings.

In addition, we may collect images via surveillance cameras ("CCTV") for security purposes.

Use

The uses of personal data include provision of the respective services and products, as well as fulfilling administrative, marketing, legal, audit, analytics and reporting requirements. If we wish to use, disclose or process your personal data for any other purpose, we will seek your consent accordingly.

In the event of security breach, offence, misconduct or other regulatory purposes, we shall review all footages recorded on our surveillance cameras ("CCTV") and provide them to the law enforcement agencies when the need arises.

Disclosure

All personal data held by WHPL will be kept confidential, but we may provide such information to third parties/contractors if it is necessary to satisfy the intended purposes or a directly related purpose to fulfil the obligations of the respective services. In addition, personal data transferred outside of Singapore is processed in accordance with the PDPA and any other applicable laws.

In some cases, we encrypt, anonymise (remove personal identifiable features) and aggregate the data (age groups or segments) before disclosing them.

WHPL does not sell or rent personal information to any third parties for marketing purposes. Please note that where our site contains links to other websites or apps, we are not responsible for the privacy practices of other sites or apps

Access & Data Correction

If you wish to access or change any information that you have provided previously, write to us via the *Contact Form* published on www.wealthhub.com.sg. WHPL may charge a nominal search cum recall fee, on a case-by-case basis, to recall your encrypted data.

Accuracy

WHPL takes reasonable measures to keep your personal data as accurate and complete, in view of its usage and the interests of our clients.

Protection

WHPL adopts adequate measures to protect your personal data against theft, loss, unauthorized access, copy, use, disclosure and modification. Take note that transmission of data over the Internet is not guaranteed to be completely secure. It may be possible for third parties not under our control to intercept or access transmissions or private communications unlawfully. While we strive to protect personal information, we cannot warrant the security of any data you transmit to us.

Retention

WHPL will retain your personal data only for as long as the purposes for which it is collected and/or a business need or statutory obligation exists.

Withdrawal of Consent | Unsubscribe from Notifications

You can withdraw your consent and/or unsubscribe from electronic mail/notice at any time. Write to WHPL using the *Contact Form* published on www.wealthhub.com.sg. The withdrawal of your consent may result in WHPL not being able to provide the respective services available. It may take up to 21 working days to remove your data from our system.

Contact Channel

If you have questions pertaining to our PDPA Policy – call 6100 1156 (9am-5pm, Monday-Friday), or use the *Contact Form* published on www.wealthhub.com.sg

TERMS OF USE

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WHPL moderates posting in this site; we will remove any materials which deem unacceptable at our sole discretion and/or in receipt of any formal complaint.

Limitation of Liability

In no event, except as may be expressly stated on this site, shall WHPL or any of its employees or authorised representatives be liable for any damages of any kind arising out of or in connection with the use or performance or non-performance of this site, or the information or contents available or accessed from this site. This is a comprehensive limitation of liability that applies to all damages of any kind, including without limitation compensatory, direct, indirect, special or consequential damages, loss of data, income or profit, loss of or damage to property and claims of third parties.

Security

WHPL protects the personal information collected. This includes the training of staff and the establishment of control systems for the responsible use of personal information that is accessible to WHPL's staff while performing work-related duties. WHPL directs its staff to exercise caution when making personal information available to others and not to give others access to the information or passwords.

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Termination

WHPL reserves the right to suspend or terminate your access to this site in full or in part at any time without notice for any reason which is deemed to be a violation of use. You agree that WHPL shall not be held liable to you or any third party for any modifications, changes, suspensions, or terminations.

Last update: 6 March 2019. WHPL reserves the right to modify or change this Policy at any time.

If this Policy is translated into other languages; the English Language version shall prevail in the event of any inconsistencies.